

Q: How long is my membership valid?

A: Memberships are valid for 12 months from the date of activation. Your expiration date is stated on the back of your physical member cards, and reminder emails are sent out when it's time to renew.

Q: What are Bring-a-Friend Passes? How do they work?

A: All memberships include six one-time "Bring-a-Friend" passes to be used throughout the year. These are digital passes and are automatically listed on your member record.

When bringing a guest, inform our front gate staff at check-in and a pass will be deducted from your account.

Q. What's the difference between Bring-a-Friend Passes and guests on a membership?

A: Bring-a-Friend passes are single-use passes included in every membership. Guests may be brought every visit and begin at the Director's Circle membership level.

Q: How do I get my member card?**What do I do if I lose it?**

A: Both new and replacement member cards can be printed at any time at our front gate with a valid ID.

Q: Can my nanny/parent/babysitter bring my children to the zoo?

A: Memberships may not be utilized without a listed member adult present.

To allow a specified caregiver to attend with children independently, consider purchasing a membership at the Family Plus level or higher and listing three adults.

Q: Can I attend other zoos and aquariums with my membership?

A: Beardsley Zoo members may receive discounted admission to zoos and aquariums throughout the U.S. and Canada. Find out more about qualifying institutions at <https://www.aza.org/reciprocity>.

Q: Can I gift membership to a friend or family member?

A: Membership to Beardsley makes a great gift! To gift a membership, simply purchase a digital gift card at the appropriate dollar amount at:

<https://webstore1.centaman.net/beardsleyzootickets/giftcards/61>.

Gift recipients may use the barcoded e-gift card to purchase membership at the time of their choosing either online or in-person at our front gate.

Q: Is my membership tax-deductible?

A: The tax-deductible value of a membership is generally calculated as the amount paid minus the fair market value of any goods and services provided. This amount may vary based on your membership level and visitation. Please consult with your tax expert for further information.

Q: Can I cancel or transfer my membership?

A: No, memberships are non-refundable and non-transferable due to their partial donation status.

Q: How do I renew my membership?

A: To renew, enter the member number listed on your card into the following form:

<https://webstore1.centaman.net/beardsleyzootickets/memberships/membervalidate>.

Memberships which have expired more than 30 days ago may be considered lapsed, and will not generate a record. If this is the case, simply purchase a membership as if joining for the first time.